



## Rules for visitors to the King's House and the Costume and Lace Museum

A museum is a place of culture, education and meditation which is why we expect visitors to behave appropriately. With this in mind, the museum staff endeavours to ensure a peaceful atmosphere so visitors can enjoy their visit to the full. This code of behaviour places emphasis on respect for property as well as respect for other visitors.

### Accessibility:

- Unaccompanied children under the age of 14 are not permitted in the museum.
- Animals, other than guide dogs, and irrespective of size, are not permitted in the museum.
- Any person clearly under the influence of alcohol or drugs may be refused admission.

### Accompanying children:

- Children visiting the museum as part of a group (schools/youth groups, etc.) must be supervised at all times by their group leaders.
- The lift in the Costume and Lace Museum cannot be used by unaccompanied children under the age of 14.

### Bringing various objects into the museum:

Objects that might cause damage to the works of art and/or the interior of the museum are not permitted in the museum. Such items must be deposited in the requisite lockers or left at the front desk. However, the museum declines all responsibility in the event that these items are stolen, damaged, etc.:

- umbrellas, other pointed objects and/or large size items
- large backpacks, packages, bags, suitcases
- all pushchairs.

An exception will be made for wheelchairs, walking sticks and/or crutches.

For obvious security reasons, the management reserves the right to inspect visitors' bags, school bags and briefcases, etc., (pursuant to the provisions of article 8 § 6, 7, 8 and 11 of the Belgian Law of 10 April, 1990).

### Food - Drinks

Eating and/or drinking inside the museum is prohibited.

### Smoking

The museum is a non-smoking area.

### Photos

Flash photography in the museum is prohibited.

Département Culture-Jeunesse-Loisirs-Sports / Departement Cultuur-Jeugd-Ontspanning-Sport / Department of Culture-Youth-Leisure-Sport

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### Mobile telephones

The use of mobile phones is prohibited inside the museum.

### Behaviour of visitors

- Visitors are not permitted to touch the works exhibited or the devices and technical installations.
- Running, playing or shouting is not permitted in the museum.
- For safety reasons, groups should ensure they do not obstruct passageways or stairs. The same applies the front steps and entrance stairway.

### Knowledge of rules

Each visitor can be informed of the rules and obtain a copy at any time. Visitors are asked to comply with the rules. These rules will be sent to group visit organisers in advance of their visit.

*These rules were approved by the Collège des Bourgmestre et Echevins [College of Mayor and Aldermen] of the City of Brussels on 14 June, 2012 and the Municipal Council on 2 July, 2012.*

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